

Student Name:

Date Completed:

# Family Engagement

Observe an interview conducted by the caseworker with a client from one of the cases you have been assigned to shadow. If your supervisor thinks it is appropriate, you may have the caseworker observe you as you conduct an interview instead and provide you with feedback when you are done.

1. Did you observe (or utilize) any of the following types of engagement questions or solution-focused questions?

\_\_\_\_\_ Open-Ended

\_\_\_\_\_ Miracle

\_\_\_\_\_ Scaling

\_\_\_\_\_ Indirect

\_\_\_\_\_ Exception Finding

\_\_\_\_\_ Past Successes

2. What forms of engagement did you observe (or utilize)?

3. What type of questions did the worker (or did you) utilize to get "specific" information?

4. What other types of engagement techniques were used?

**I discussed the following with my supervisor regarding interviewing and engagement techniques:**