

Student Name:

Date Completed:

Case Study – Organizational and Technology Skills

Refer to the Child Welfare Competency Domains and the Case Study for Aaron and Amber located in the resource section of the SR Hub, and respond to the scenario listed below.

Worker makes unannounced home visit to Ms. Mason's home at 4:30 PM on Friday - the last day of the month. Worker is allowed to enter the home after an unexpected delay by Ms. Mason. Upon entering the home, worker finds Mr. Jones and other individuals known to law enforcement for drug involvement who have been staying with Ms. Mason. Worker also sees drug paraphernalia on the coffee table.

Discuss the importance of setting priorities and time-management (not waiting until the last day of the week/month at the end of day). Discuss the importance of knowing the Department's after-hours protocol, how to contact supervisors, law enforcement, etc. after hours. Also, discuss methods of contact options, i.e. cell phones, etc.

I discussed the following with my supervisor regarding Organizational and Technology Skills: